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CS MUTURI CHALLENGES HUDUMA CENTRE MANAGERS TO INNOVATE FOR BETTER SERVICE DELIVERY



“Our mission is to transform the public service by ensuring that every customer is treated with respect and dignity, as outlined in Chapter 4 of our Constitution”



Public Service and Human Capital Development Cabinet Secretary, Hon. Justin Muturi, challenged Huduma Centre managers to embrace creativity and innovation to enhance efficiency and effectiveness in service delivery to Kenyans.

Speaking during the closing ceremony of the 2nd Annual Huduma Centre Managers Conference in Mombasa, the Cabinet Secretary emphasized that Huduma Kenya, reflecting the face of government, must uphold the highest standards in serving the public.

"Our mission is to transform the public service by ensuring that every customer is treated with respect and dignity, as outlined in Chapter 4 of our Constitution," Hon. Muturi stated.

He further disclosed that the Ministry is lobbying for increased budgetary allocations to enable Huduma Centre managers to expand the Huduma Mashinani programs, aimed at bringing services closer to Kenyans at the grassroots level.

Huduma Kenya Secretariat CEO, Mr. Ben Kai Chilumo, encouraged managers to adopt clear visions, goals, and strategies for their centers while fostering collaboration with other stakeholders to improve service delivery.

During the event, top-performing Huduma Centre managers for the 2023/24 financial year were feted for their exceptional service delivery. Mombasa Huduma Centre took the top spot, followed by Nyamira, Machakos, Samburu, and Taita Taveta, respectively.

PS GATHECHA OPENS THE 2ND ANNUAL HUDUMA CENTRE MANAGERS CONFERENCE IN MOMBASA



State Department for Public Service Principal Secretary Mr. Amos Gathecha, CBS presided over the official opening of the 2nd Annual Huduma Centre Managers Conference held at Kenya School of Government, Mombasa Campus .

The forum brought together Huduma Centre Managers from all 57 Huduma Centres to review past achievements and challenges of the previous financial year and strategize on enhancing service delivery to Kenyans.

The conference aim was to ensure that Huduma Centres are well-equipped to adapt to changing needs, improve efficiency, and guarantee that customers receive timely and quality Government services.

SHAPING A HEALTHIER WORKFORCE: STAKEHOLDERS CONVENE TO VALIDATE PUBLIC SERVICE POLICY ON HIV, AIDS, AND SYNDOMIC DISEASES



Principal Secretary, Ministry of Public Service and Human Capital Development Mr Amos Gathecha opened a validation workshop jointly organized by the Counseling and Wellness Directorate and the National Syndemic Disease Control Council.

The workshop held at the Machakos University seeks to review and endorse the draft Public Sector Workplace Policy on HIV, AIDS, and other syndemic diseases.

This initiative aims to align the policy with public service human resource goals and standards, fostering a healthier, more inclusive, and productive workforce.

PICTORIAL



Huduma Centre Managers 2nd Annual conference

PICTORIAL



Heads of department and their counterparts from the national syndemic disease control council engage during the workshop



PS Public Service Mr. Amos Gathecha following keenly the discussions on syndemic diseases.

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